

Infrastructure Management

When your highly skilled IT professionals must constantly—and manually—watch and intervene to patch steps in basic processes, you're wasting more than time. It's costing you innovation from some of the most creative people in your group.

The intersection of policies, processes, equipment, data, human resources and external connections with competitive mandates, budget constraints and logistical hurdles is the definition of complexity. Still, it's what you do. Infrastructure management is an ongoing challenge—and it gets more challenging every day. From the mainframe to the cloud, you've got to discover ways to get more out of what you have or do more with less.

The answer to this challenge comes with intelligent automation. Redwood Scheduling using RunMyJobs® technology gives IT teams a platform that combines real-time, event-driven scheduling and workload automation capabilities with limitless connectivity and a uniquely flexible process design interface.

The solution simplifies the management of complex inter-dependencies between disparate applications and systems. The web-based interface shows meaningful and detailed information about the status of all the processes you automate, along with their inter-dependencies so that all stakeholders can understand how they work.

The Runmyjobs Service Provides a Clear Path for Automation So That You Can...

- 1** Eliminate duplicated manual effort and/or hardware
- 2** Standardize procedures at the core of your business
- 3** Keep status information current, accurate and detailed — without extra effort
- 4** Promote adaptability with automatic remediation, notification, escalation, rollback and load balancing
- 5** Effectively provide automated and fully documented change management
- 6** Maintain interoperability between internal and external entities/silos

Scheduling gives you end-to-end process automation on a single platform for centralized control over any single or multiple-step series of tasks. It allows for coordinated process alignment and governance between IT and business stakeholders. It's the best way to start getting the most from your people, processes and technology.



With Redwood we have a competitive advantage that enables us to continue to grow our business and further improve service delivery."

— Business Systems Manager, Anglian Water

See what Redwood cloud-based automation can do for your IT or business processes.

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