

SAP NetWeaver – SAP Customer Success Profile Solution Extension



FREUDENBERG IT



Weinheim, Germany-based Freudenberg IT KG, the IT services arm of the multinational, diversified Freudenberg group, needed to simplify its operations environment by establishing a single point of control. The SAP® Central Process Scheduling application by Redwood, based on the SAP NetWeaver® platform, provided a robust, scalable solution that satisfied the firm's needs perfectly.

AT A GLANCE

Key Challenges

- Manage background activity of nearly 100 SAP® software systems more efficiently
- Reduce administration overhead entailed in defining and maintaining SAP batch workload
- Reduce time required for processing of batch update jobs
- Improve productivity

Implementation Highlights

- Jobs containing up to 20 steps now run in parallel, versus sequentially in the past
- SAP Central Process Scheduling application by Redwood integrated with ZIS alert management system for notification of errors in overnight workload

Key Benefits

- Elapsed time for SAP R/3® software sales update jobs reduced from 36 hours to less than 6 hours (SAP R/3 functionality now found in the SAP ERP application)
- More accurate and up-to-date business information provided on a daily basis
- Administration overhead reduced
- Operational efficiencies increased

Web Site

www.freudenberg.com

Industry

Professional services

Solutions and Services

- SAP NetWeaver® platform, including the SAP NetWeaver Business Intelligence, SAP NetWeaver Portal, and SAP NetWeaver Application Server components
- SAP Solution Manager application management solution

Existing Environment

- SAP R/3
- SAP R/2® software
- SAP Customer Relationship Management application

Non-SAP Integration

- SAP Central Process Scheduling
- ZIS alert management system

“The productivity gains we’ve realized have been good. With SAP Central Process Scheduling, all batch processing is successfully completed in plenty of time for the following online day.”

Peter Oswald
SAP Basis Manager
Freudenberg IT KG

www.sap.com/contactsap

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