

Cronacle Mobile™

iPhone Business App for Enterprise Process Automation

The Cronacle Mobile™ application from Redwood Software enables remote management and monitoring of the Cronacle® process scheduling solution and SAP® Central Process Scheduling by Redwood (SAP CPS) from your iPhone™ or iPod® touch. Redwood is leading the industry with Cronacle Mobile by enabling IT professionals to use the iPhone to actively monitor and manage business-critical processes anytime, anywhere.



Stay in control. Even on the go.

Enterprise IT departments are focused more than ever on providing high levels of service while containing the costs of managing increasingly complex systems. Cronacle Mobile supports IT administrators and operations staff by improving the availability and immediacy of accurate information about the current state of IT processes. It provides a portable platform for the visibility and control of automated processes running anywhere in the enterprise server environment.

With Cronacle Mobile, you gain instant mobility, immediate access to process scheduling status information, and unmatched visibility and control. These advantages add up to better service levels delivered by critical applications and enhanced 24/7 operations within your organization.

Having control of your SAP systems at your fingertips empowers you to take action immediately – when it's needed. You can avoid costly delays and discoveries, often too late, that a process has impacted subsequent jobs because it did not complete properly. By enabling you to take action anytime, anywhere, Cronacle Mobile enables cost savings through business continuity and smoother, more efficient IT operations.

Mobility is the next step in process automation. To achieve a truly lights-out operation, IT professionals must be able to more easily control the systems and applications that run their business processes. And Cronacle Mobile can actively alert you when attention is required so you can manage processes from the convenience of your iPhone.

Innovative features of Cronacle Mobile include:

- A dashboard view of overall workload and number of executing or queued processes
- A list of all current jobs with clear indication of errors or problems
- Interactive management of processes
- Automated alert notification of tasks in error
- Viewing and response to operator messages
- Viewing, stopping and starting processing queues and locations

REDWOOD®

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Stay informed. Anytime, anywhere.

Cronacle Mobile Alerting Service

To further enhance the Cronacle Mobile experience, Redwood offers the Cronacle Mobile Alerting subscription service. It uses the latest technology from Redwood and Apple to push alert information from your Cronacle or SAP CPS server directly to your iPhone. You can monitor your SAP systems wherever you go, even if the Cronacle Mobile application itself is not running. So you can stay informed – any time, anywhere.

Cronacle Mobile Alerting enables:

- Increased mobility, flexibility & productivity
- Real-time awareness of critical processing problems
- Increased ability to deliver service levels
- Faster response times
- Reduced impact of exceptions on delivery of business information
- Reduction in costs associated with errors



Advantages

There are many advantages of using the Cronacle Mobile Alerting Service over simple SMS or email alerts:

- Alerts are immediately displayed on the mobile device irrespective of current activity.
- The alert message provides in-context drill down straight to the Cronacle Mobile application window displaying the issue that needs to be addressed.
- Configuration and distribution of alerts is handled by Cronacle (or SAP CPS) and does not require local customization.

Go Mobile.

Cronacle Mobile for the iPhone and iPod touch is immediately available as a free download from the Apple® App Store at: <http://itunes.apple.com/WebObjects/MZStore.woa/wa/viewSoftware?id=314187574>

Cronacle Mobile requires Redwood Cronacle® version 8 or the latest version of SAP® Central Process Scheduling by Redwood. Cronacle is Redwood's flagship process automation solution, used to manage business processes in thousands of customer installations worldwide. SAP Central Process Scheduling (SAP CPS) provides a central point of control for job scheduling and process automation across SAP solutions and non-SAP systems. SAP CPS is the only enterprise job scheduling solution sold and supported by SAP.

For a more detailed look at Cronacle Mobile and the Cronacle Mobile Alerting Service, visit <http://www.redwood.com/cronaclemobile>.

For more about Redwood's Process Automation solutions, visit <http://www.redwood.com/cronacle>.



About Redwood Software

Redwood Software is a global software company providing business and financial process automation, job scheduling, and enterprise report management solutions that enable organizations worldwide to maximize the value of their information management and technology investments. Serving thousands of customer installations worldwide, Redwood solutions help customers meet the challenges of today's competitive environment by delivering solutions that make business operations faster, more effective, and more efficient. Founded in the Netherlands in 1993, Redwood serves businesses worldwide through locations in Europe, North America, and Australia.